



Maintenance Aging Report - Oklahoma - OKC

Regional maintenance aging report for Oklahoma - OKC, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN
REGION

3

From the contact
workbook

14+ DAY ITEMS

14

Current regional
aging bucket

CRITICAL ITEMS

2

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

69

Days old in this
region

Executive Summary

Oklahoma - OKC currently has **14** maintenance item(s) at **14+ days** across **3** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **water (1), ptac/hvac (1), electric (1)**.

Regional Leadership

- **Regional Manager:** Terra Smith
- **Regional Maintenance:** Charles Lengele

What Needs Attention Now

- **OKC - Northwest** has 11 item(s) at 14+ days, oldest at 69 day(s), with 2 critical.
- **OKC - Airport** has 2 item(s) at 14+ days, oldest at 19 day(s), with 0 critical.
- **OKC - Frontier** has 1 item(s) at 14+ days, oldest at 34 day(s), with 0 critical.

14+ Day Items by Hotel

OKC - Frontier

OK - OOF · 1 item(s), oldest 34 day(s), 0 critical

- **STANDARD** **23568-1** · 34 day(s) old · created 07/27/2026
228 key reader replaced but cant program it . key cards wont work on it . charles told ronnie he would be back tomorrow to work on it
Priority: Normal · Category: general

OKC - Airport

OK - OOA · 2 item(s), oldest 19 day(s), 0 critical

- **STANDARD** **24323-1** · 19 day(s) old · created 08/11/2026
1092 DOOR KNOB FREE FLOATING ON BATHROOM DOOR
Priority: Normal · Category: general
- **STANDARD** **24552-1** · 16 day(s) old · created 08/14/2026
1107 NEEDS A MIRROR
Priority: Normal · Category: general

OKC - Northwest

OK - OON · 11 item(s), oldest 69 day(s), 2 critical

- **CRITICAL** **23842-1** · 29 day(s) old · created 08/01/2026
unit 162 ceiling damage from 262 ptac leak
Priority: Normal · Category: water, ptac/hvac
- **CRITICAL** **24460-1** · 17 day(s) old · created 08/13/2026
241 bed frame squeaking may be missing a piece, both kitchen outlets dont
Priority: Normal · Category: electric
- **STANDARD** **22233-1** · 69 day(s) old · created 06/22/2026
tile needs redone in multiple 2nd floor units (outside calls for tile work)
Priority: Normal · Category: general
- **STANDARD** **23191-1** · 45 day(s) old · created 07/16/2026
replace 157 bathroom door, guest would like a heads up
Priority: Normal · Category: general
- **URGENT** **23851-1** · 28 day(s) old · created 08/02/2026
Stair in 237 stairwell is broken
Priority: Urgent · Category: general
- **STANDARD** **24262-1** · 19 day(s) old · created 08/11/2026
lights that are out along walkways:
Priority: Normal · Category: general
- **STANDARD** **24429-1** · 17 day(s) old · created 08/13/2026
149 needs doorsweep, check/caulk baseboards behind fridge & bathroom
Priority: Normal · Category: general
- **STANDARD** **24457-1** · 17 day(s) old · created 08/13/2026
225 bathroom sink filter
Priority: Normal · Category: general

- **STANDARD 24463-1** · 17 day(s) old · created 08/13/2026
200 need bathroom fan installed
Priority: Normal · Category: general
- **STANDARD 24470-1** · 17 day(s) old · created 08/13/2026
251 need bathroom fan
Priority: Normal · Category: general
- **STANDARD 24471-1** · 17 day(s) old · created 08/13/2026
204 need bathroom fan in master bath
Priority: Normal · Category: general

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.