



Maintenance Aging Report - Arkansas - South

Regional maintenance aging report for Arkansas - South, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN
REGION

7

From the contact
workbook

14+ DAY ITEMS

17

Current regional
aging bucket

CRITICAL ITEMS

6

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

74

Days old in this
region

Executive Summary

Arkansas - South currently has **17** maintenance item(s) at **14+ days** across **5** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **water (3), ptac/hvac (2), electric (1)**.

Regional Leadership

- **Regional Manager:** Shannon Conway
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **Little Rock - Chenal** has 6 item(s) at 14+ days, oldest at 18 day(s), with 3 critical.
- **Benton - Military** has 5 item(s) at 14+ days, oldest at 40 day(s), with 2 critical.
- **Little Rock - Otter** has 3 item(s) at 14+ days, oldest at 16 day(s), with 1 critical.
- **Benton - Thirty** has 2 item(s) at 14+ days, oldest at 74 day(s), with 0 critical.
- **Little Rock - University** has 1 item(s) at 14+ days, oldest at 20 day(s), with 0 critical.

14+ Day Items by Hotel

Benton - South

AR - BS · No items in this aging bucket.

None in this aging bucket.

Benton - Military

AR - BM · 5 item(s), oldest 40 day(s), 2 critical

- **CRITICAL** **23775-1** · 18 day(s) old · created 07/30/2026
Room 166 a/c thermostat is showing 26 and isnt blowing cold
Priority: Normal · Category: ptac/hvac
 - **CRITICAL** **23776-1** · 18 day(s) old · created 07/30/2026
room 121 a/c isnt blowing cold again.
Priority: Normal · Category: ptac/hvac
 - **STANDARD** **22887-1** · 40 day(s) old · created 07/08/2026
Needing help cleaning the storages with either the door halfway up or no locks
Priority: Normal · Category: general
 - **STANDARD** **23456-1** · 26 day(s) old · created 07/22/2026
hedges need to be trimmed. The alley needs to be weedeated all the way to
Priority: Normal · Category: general
 - **STANDARD** **23850-1** · 15 day(s) old · created 08/02/2026
need direct tv remotes
Priority: Normal · Category: general
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Benton - Thirty

AR - BT · 2 item(s), oldest 74 day(s), 0 critical

- **STANDARD** **21573-1** · 74 day(s) old · created 06/04/2026
Need to Request Quote from Bud regarding the bridge between the two Quote to repair. Quote to removal.
Priority: Normal · Category: general
 - **STANDARD** **23162-1** · 33 day(s) old · created 07/15/2026
Gutters on outside of building are still not fixed. Raining on 07/15 and there are Titan still pouring through them. Notified Benny & Jeremy on 07/15 as well.
Priority: Normal · Category: general
-

Little Rock - Otter

AR - LRO · 3 item(s), oldest 16 day(s), 1 critical

- **CRITICAL** **23823-1** · 16 day(s) old · created 08/01/2026
Bathtub walls in room 317 needs to be repaired and toilet needs a new lid
Priority: Normal · Category: water
- **STANDARD** **23824-1** · 16 day(s) old · created 08/01/2026
Doorlock OOO in room 311 and needs to be fully replaced
Priority: Normal · Category: general

- **STANDARD** **23825-1** · 16 day(s) old · created 08/01/2026
Room 107 doorlock is unresponsive and needs to be replaced
Priority: Normal · Category: general

Little Rock - University

AR - LRU · 1 item(s), oldest 20 day(s), 0 critical

- **STANDARD** **23626-1** · 20 day(s) old · created 07/28/2026
3000 building needs exterior attn: repaint, stairway attn etc
Priority: Normal · Category: general

Little Rock - Breckenridge

AR - LRB · No items in this aging bucket.

None in this aging bucket.

Little Rock - Chenal

AR - LRC · 6 item(s), oldest 18 day(s), 3 critical

- **CRITICAL** **23691-1** · 18 day(s) old · created 07/30/2026
Leak by 205/207
Priority: Normal · Category: water
- **CRITICAL** **23805-1** · 17 day(s) old · created 07/31/2026
#134 water leak by window
Priority: Normal · Category: water
- **CRITICAL** **23806-1** · 17 day(s) old · created 07/31/2026
Need green power cords for the cable box (5)
Priority: Normal · Category: electric
- **STANDARD** **23756-1** · 18 day(s) old · created 07/30/2026
Room 111 Fire alarm keeps going off at night
Priority: Normal · Category: general
- **STANDARD** **23808-1** · 17 day(s) old · created 07/31/2026
need ray over with trailer
Priority: Normal · Category: general
- **STANDARD** **23863-1** · 14 day(s) old · created 08/03/2026
#126 needs carpet removal / room painted
Priority: Normal · Category: general

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.

- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.