



Maintenance Aging Report - Arkansas - South

Regional maintenance aging report for Arkansas - South, listing all hotel items at 14+ days with critical maintenance items first.

08/13/2026 | Produced: 7:51 AM

HOTELS IN
REGION

7

From the contact
workbook

14+ DAY ITEMS

12

Current regional
aging bucket

CRITICAL ITEMS

3

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

70

Days old in this
region

Executive Summary

Arkansas - South currently has **12** maintenance item(s) at **14+ days** across **5** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **ptac/hvac (2)**, **water (1)**.

Regional Leadership

- **Regional Manager:** Shannon Conway
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **Benton - Military** has 5 item(s) at 14+ days, oldest at 36 day(s), with 2 critical.
- **Little Rock - Chenal** has 2 item(s) at 14+ days, oldest at 14 day(s), with 1 critical.
- **Benton - Thirty** has 2 item(s) at 14+ days, oldest at 70 day(s), with 0 critical.
- **Little Rock - University** has 2 item(s) at 14+ days, oldest at 16 day(s), with 0 critical.
- **Little Rock - Breckenridge** has 1 item(s) at 14+ days, oldest at 22 day(s), with 0 critical.

14+ Day Items by Hotel

Benton - South

AR - BS · No items in this aging bucket.

None in this aging bucket.

Benton - Military

AR - BM · 5 item(s), oldest 36 day(s), 2 critical

- **CRITICAL** **23775-1** · 14 day(s) old · created 07/30/2026
Room 166 a/c thermostat is showing 26 and isnt blowing cold
Priority: Normal · Category: ptac/hvac
 - **CRITICAL** **23776-1** · 14 day(s) old · created 07/30/2026
room 121 a/c isnt blowing cold again.
Priority: Normal · Category: ptac/hvac
 - **STANDARD** **22887-1** · 36 day(s) old · created 07/08/2026
Needing help cleaning the storages with either the door halfway up or no locks
Priority: Normal · Category: general
 - **STANDARD** **23456-1** · 22 day(s) old · created 07/22/2026
hedges need to be trimmed. The alley needs to be weedeated all the way to
Priority: Normal · Category: general
 - **STANDARD** **23477-1** · 21 day(s) old · created 07/23/2026
Room 166 She is having problems with ants and roaches. The plastic shelf in
Priority: Normal · Category: general
-

Benton - Thirty

AR - BT · 2 item(s), oldest 70 day(s), 0 critical

- **STANDARD** **21573-1** · 70 day(s) old · created 06/04/2026
Need to Request Quote from Bud regarding the bridge between the two Quote to repair. Quote to removal.
Priority: Normal · Category: general
 - **STANDARD** **23162-1** · 29 day(s) old · created 07/15/2026
Gutters on outside of building are still not fixed. Raining on 07/15 and there are Titan still pouring through them. Notified Benny & Jeremy on 07/15 as well.
Priority: Normal · Category: general
-

Little Rock - Otter

AR - LRO · No items in this aging bucket.

None in this aging bucket.

Little Rock - University

AR - LRU · 2 item(s), oldest 16 day(s), 0 critical

- **STANDARD** **23625-1** · 16 day(s) old · created 07/28/2026
back trailer behind warehouse needs to be picked up
Priority: Normal · Category: general
- **STANDARD** **23626-1** · 16 day(s) old · created 07/28/2026
3000 building needs exterior attn: repaint, stairway attn etc
Priority: Normal · Category: general

Little Rock - Breckenridge

AR - LRB · 1 item(s), oldest 22 day(s), 0 critical

- **STANDARD** **23443-1** · 22 day(s) old · created 07/22/2026
Outside fence in the back by creek in the right corner is hanging down
Priority: Normal · Category: general

Little Rock - Chenal

AR - LRC · 2 item(s), oldest 14 day(s), 1 critical

- **CRITICAL** **23691-1** · 14 day(s) old · created 07/30/2026
Leak by 205/207
Priority: Normal · Category: water
- **STANDARD** **23756-1** · 14 day(s) old · created 07/30/2026
Room 111 Fire alarm keeps going off at night
Priority: Normal · Category: general

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.