



Maintenance Aging Report - Arkansas - South

Regional maintenance aging report for Arkansas - South, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN
REGION

7

From the contact
workbook

14+ DAY ITEMS

10

Current regional
aging bucket

CRITICAL ITEMS

3

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

64

Days old in this
region

Executive Summary

Arkansas - South currently has **10** maintenance item(s) at **14+ days** across **5** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **ptac/hvac (2)**, **water (1)**.

Regional Leadership

- **Regional Manager:** Shannon Conway
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **Little Rock - Otter** has 3 item(s) at 14+ days, oldest at 16 day(s), with 3 critical.
- **Benton - Military** has 3 item(s) at 14+ days, oldest at 30 day(s), with 0 critical.
- **Benton - Thirty** has 2 item(s) at 14+ days, oldest at 64 day(s), with 0 critical.
- **Benton - South** has 1 item(s) at 14+ days, oldest at 17 day(s), with 0 critical.
- **Little Rock - Breckenridge** has 1 item(s) at 14+ days, oldest at 16 day(s), with 0 critical.

14+ Day Items by Hotel

Benton - South

AR - BS · 1 item(s), oldest 17 day(s), 0 critical

- **STANDARD** **23365-1** · 17 day(s) old · created 07/21/2026
167 - OCCUPIED - Needs 1 set new blinds 57" Wide x 60" Long - Need to
Priority: Normal · Category: general
-

Benton - Military

AR - BM · 3 item(s), oldest 30 day(s), 0 critical

- **STANDARD** **22887-1** · 30 day(s) old · created 07/08/2026
Needing help cleaning the storages with either the door halfway up or no locks
Priority: Normal · Category: general
 - **STANDARD** **23456-1** · 16 day(s) old · created 07/22/2026
The trees need to be trimmed back going up the sidewalk. The hedges need to
Priority: Normal · Category: general
 - **STANDARD** **23477-1** · 15 day(s) old · created 07/23/2026
Room 166 She is having problems with ants and roaches. The plastic shelf in
Priority: Normal · Category: general
-

Benton - Thirty

AR - BT · 2 item(s), oldest 64 day(s), 0 critical

- **STANDARD** **21573-1** · 64 day(s) old · created 06/04/2026
Need to Request Quote from Bud regarding the bridge between the two Quote to
repair. Quote to removal.
Priority: Normal · Category: general
 - **STANDARD** **23162-1** · 23 day(s) old · created 07/15/2026
Gutters on outside of building are still not fixed. Raining on 07/15 and there are Titan
still pouring through them. Notified Benny & Jeremy on 07/15 as well.
Priority: Normal · Category: general
-

Little Rock - Otter

AR - LRO · 3 item(s), oldest 16 day(s), 3 critical

- **CRITICAL** **23430-1** · 16 day(s) old · created 07/22/2026
Room 307 ptac blowing hot air.
Priority: Urgent · Category: ptac/hvac
- **CRITICAL** **23488-1** · 15 day(s) old · created 07/23/2026
Room Does not have a PTAC unit
Priority: Normal · Category: ptac/hvac
- **CRITICAL** **23507-1** · 15 day(s) old · created 07/23/2026
Room 312 toilet leaking and needs to be replaced.
Priority: Normal · Category: water

Little Rock - University

AR - LRU · No items in this aging bucket.

None in this aging bucket.

Little Rock - Breckenridge

AR - LRB · 1 item(s), oldest 16 day(s), 0 critical

- **STANDARD** **23443-1** · 16 day(s) old · created 07/22/2026
Outside fence in the back by creek in the right corner is hanging down
Priority: Normal · Category: general
-

Little Rock - Chenal

AR - LRC · No items in this aging bucket.

None in this aging bucket.

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.