



Maintenance Aging Report - Arkansas - South

Regional maintenance aging report for Arkansas - South, listing all hotel items at 14+ days with critical maintenance items first.

07/30/2026 | Produced: 7:50 AM

HOTELS IN
REGION

7

From the contact
workbook

14+ DAY ITEMS

6

Current regional
aging bucket

CRITICAL ITEMS

1

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

56

Days old in this
region

Executive Summary

Arkansas - South currently has **6** maintenance item(s) at **14+ days** across **3** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **ptac/hvac (1)**.

Regional Leadership

- **Regional Manager:** Shannon Conway
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **Little Rock - Chenal** has 1 item(s) at 14+ days, oldest at 16 day(s), with 1 critical.
- **Benton - Thirty** has 4 item(s) at 14+ days, oldest at 56 day(s), with 0 critical.
- **Benton - Military** has 1 item(s) at 14+ days, oldest at 22 day(s), with 0 critical.

14+ Day Items by Hotel

Benton - South

AR - BS · No items in this aging bucket.

None in this aging bucket.

Benton - Military

AR - BM · 1 item(s), oldest 22 day(s), 0 critical

- **STANDARD 22887-1** · 22 day(s) old · created 07/08/2026
Needing help cleaning the storages with either the door halfway up or no locks
Priority: Normal · Category: general
-

Benton - Thirty

AR - BT · 4 item(s), oldest 56 day(s), 0 critical

- **STANDARD 21573-1** · 56 day(s) old · created 06/04/2026
Need to Request Quote from Bud regarding the bridge between the two Quote to repair. Quote to removal.
Priority: Normal · Category: general
 - **STANDARD 22939-1** · 21 day(s) old · created 07/09/2026
Room 238 the ceiling is falling down. Half of the room from the front door all the front of the room but going back he can not. It is bad and someone needs to come tell us how to fix, and if I am going to have to move the quest to get it fixed.
Priority: Normal · Category: general
 - **STANDARD 23162-1** · 15 day(s) old · created 07/15/2026
Gutters on outside of building are still not fixed. Raining on 07/15 and there are Titan still pouring through them. Notified Benny & Jeremy on 07/15 as well.
Priority: Normal · Category: general
 - **STANDARD 23190-1** · 14 day(s) old · created 07/16/2026
Room 138 and 140 has concrete falling walkway up stairs. sent pictures to
Priority: Normal · Category: general
-

Little Rock - Otter

AR - LRO · No items in this aging bucket.

None in this aging bucket.

Little Rock - University

AR - LRU · No items in this aging bucket.

None in this aging bucket.

Little Rock - Breckenridge

AR - LRB · No items in this aging bucket.

None in this aging bucket.

Little Rock - Chenal

AR - LRC · 1 item(s), oldest 16 day(s), 1 critical

- **CRITICAL** 23120-1 · 16 day(s) old · created 07/14/2026

Need 3 ptacs and 2 refrigerators

Priority: Normal · Category: ptac/hvac

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.