



Maintenance Aging Report - Arkansas - South

Regional maintenance aging report for Arkansas - South, listing all hotel items at 14+ days with critical maintenance items first.

07/23/2026 | Produced: 7:50 AM

HOTELS IN
REGION

7

From the contact
workbook

14+ DAY ITEMS

26

Current regional
aging bucket

CRITICAL ITEMS

5

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

64

Days old in this
region

Executive Summary

Arkansas - South currently has **26** maintenance item(s) at **14+ days** across **6** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **electric (3)**, **water (2)**.

Regional Leadership

- **Regional Manager:** Shannon Conway
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **Little Rock - Otter** has 5 item(s) at 14+ days, oldest at 42 day(s), with 3 critical.
- **Little Rock - Chenal** has 3 item(s) at 14+ days, oldest at 44 day(s), with 2 critical.
- **Little Rock - University** has 11 item(s) at 14+ days, oldest at 64 day(s), with 0 critical.
- **Benton - Thirty** has 5 item(s) at 14+ days, oldest at 49 day(s), with 0 critical.
- **Benton - South** has 1 item(s) at 14+ days, oldest at 22 day(s), with 0 critical.

14+ Day Items by Hotel

Benton - South

AR - BS · 1 item(s), oldest 22 day(s), 0 critical

- **STANDARD 22659-1** · 22 day(s) old · created 07/01/2026
201 - House (122 S Conrad) ants have invaded and going up towards the roof TITAN GENERAL they might be termite ants.
Priority: Normal · Category: general
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Benton - Military

AR - BM · 1 item(s), oldest 15 day(s), 0 critical

- **STANDARD 22887-1** · 15 day(s) old · created 07/08/2026
Needing help cleaning the storages with either the door halfway up or no locks
Priority: Normal · Category: general
-

Benton - Thirty

AR - BT · 5 item(s), oldest 49 day(s), 0 critical

- **STANDARD 21573-1** · 49 day(s) old · created 06/04/2026
Need to Request Quote from Bud regarding the bridge between the two Quote to repair. Quote to removal.
Priority: Normal · Category: general
 - **STANDARD 21575-1** · 49 day(s) old · created 06/04/2026
Building 2 stair landing repair, corner has broken off. Doyle
Priority: Normal · Category: general
 - **STANDARD 21576-1** · 49 day(s) old · created 06/04/2026
Storage door needs a pull handle since the door handle/lock was removed.
Priority: Normal · Category: general
 - **STANDARD 22867-1** · 15 day(s) old · created 07/08/2026
Room 222 needs paint
Priority: Normal · Category: general
 - **STANDARD 22939-1** · 14 day(s) old · created 07/09/2026
Room 238 the ceiling is falling down. Half of the room from the front door all the front of the room but going back he can not. It is bad and someone needs to come tell us how to fix, and if I am going to have to move the quest to get it fixed.
Priority: Normal · Category: general
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Little Rock - Otter

AR - LRO · 5 item(s), oldest 42 day(s), 3 critical

- **CRITICAL 22725-1** · 20 day(s) old · created 07/03/2026
in room 340 the kitchen outlet is out of order
Priority: Normal · Category: electric
- **CRITICAL 22726-1** · 20 day(s) old · created 07/03/2026
In room 342 toilet seat needs to be replaced and the kitchen light switch won't

Priority: Normal · Category: water

- **CRITICAL 22727-1** · 20 day(s) old · created 07/03/2026
in room 344 kitchen outlet is not working

Priority: Normal · Category: electric

- **STANDARD 21832-1** · 42 day(s) old · created 06/11/2026
Door locked needs to be replaced its jammed. room 239

Priority: Normal · Category: general

- **URGENT 21927-1** · 41 day(s) old · created 06/12/2026
Room 204 door lock is ooo

Priority: Urgent · Category: general

Little Rock - University

AR - LRU · 11 item(s), oldest 64 day(s), 0 critical

- **STANDARD 21067-1** · 64 day(s) old · created 05/20/2026
several of our bulbs are out on our big joe eagle sign on the front entrance of

Priority: Normal · Category: general

- **STANDARD 21492-1** · 51 day(s) old · created 06/02/2026
Touch up paint on Exterior of building, especially back of 3000 bldg, between

Priority: Normal · Category: general

- **STANDARD 21961-1** · 38 day(s) old · created 06/15/2026
camera installed in upstairs hallway

Priority: Normal · Category: general

- **STANDARD 22031-1** · 36 day(s) old · created 06/17/2026
room 3124 needs cable box replaced

Priority: Normal · Category: general

- **STANDARD 22036-1** · 36 day(s) old · created 06/17/2026
exterior doors need to be repainted

Priority: Normal · Category: general

- **STANDARD 22042-1** · 36 day(s) old · created 06/17/2026
weeds throughout property and flowerbeds needs removed

Priority: Normal · Category: general

- **STANDARD 22046-1** · 36 day(s) old · created 06/17/2026
shrubs needs trimmed on property

Priority: Normal · Category: general

- **STANDARD 22047-1** · 36 day(s) old · created 06/17/2026
exterior stairway n 3000 building needs repainted (grey not white)

Priority: Normal · Category: general

- **STANDARD 22073-1** · 36 day(s) old · created 06/17/2026
front of exterior of 3000 building is cracking along the front bottom panels and

Priority: Normal · Category: general

- **STANDARD 22374-1** · 28 day(s) old · created 06/25/2026
rm needs mirror 3113

Priority: Normal · Category: general

- **STANDARD 22429-1** · 27 day(s) old · created 06/26/2026
room 3124 needs cable box replaced (setting appointment for mon 6/29/26
Priority: Normal · Category: general

Little Rock - Breckenridge

AR - LRB · No items in this aging bucket.

None in this aging bucket.

Little Rock - Chenal

AR - LRC · 3 item(s), oldest 44 day(s), 2 critical

- **CRITICAL 21734-1** · 44 day(s) old · created 06/09/2026
Room 325 Benny Roof leaks above room 325 every time it rains into their room. the ceiling by the bed.
Priority: Normal · Category: water
- **CRITICAL 22703-1** · 21 day(s) old · created 07/02/2026
Green Power cords for the cable box's
Priority: Normal · Category: electric
- **STANDARD 22714-1** · 20 day(s) old · created 07/03/2026
Need 2 queen size mattresses and bed frames
Priority: Normal · Category: general

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.