



Maintenance Aging Report - Arkansas - South

Regional maintenance aging report for Arkansas - South, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN
REGION

7

From the contact
workbook

14+ DAY ITEMS

25

Current regional
aging bucket

CRITICAL ITEMS

5

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

62

Days old in this
region

Executive Summary

Arkansas - South currently has **25** maintenance item(s) at **14+ days** across **5** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **electric (3)**, **water (2)**.

Regional Leadership

- **Regional Manager:** Shannon Conway
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **Little Rock - Otter** has 5 item(s) at 14+ days, oldest at 40 day(s), with 3 critical.
- **Little Rock - Chenal** has 3 item(s) at 14+ days, oldest at 42 day(s), with 2 critical.
- **Little Rock - University** has 11 item(s) at 14+ days, oldest at 62 day(s), with 0 critical.
- **Benton - Thirty** has 4 item(s) at 14+ days, oldest at 47 day(s), with 0 critical.
- **Benton - South** has 2 item(s) at 14+ days, oldest at 29 day(s), with 0 critical.

14+ Day Items by Hotel

Benton - South

AR - BS · 2 item(s), oldest 29 day(s), 0 critical

- **STANDARD 22243-1** · 29 day(s) old · created 06/22/2026
Roof damage at corner of building 115 by room 141 from falling tree limbs -
Priority: Normal · Category: general
 - **STANDARD 22659-1** · 20 day(s) old · created 07/01/2026
201 - House (122 S Conrad) ants have invaded and going up towards the roof TITAN GENERAL they might be termite ants.
Priority: Normal · Category: general
-

Benton - Military

AR - BM · No items in this aging bucket.

None in this aging bucket.

Benton - Thirty

AR - BT · 4 item(s), oldest 47 day(s), 0 critical

- **STANDARD 21573-1** · 47 day(s) old · created 06/04/2026
Need to Request Quote from Bud regarding the bridge between the two Quote to repair. Quote to remove.
Priority: Normal · Category: general
 - **STANDARD 21575-1** · 47 day(s) old · created 06/04/2026
Building 2 stair landing repair, corner has broken off. Doyle
Priority: Normal · Category: general
 - **STANDARD 21576-1** · 47 day(s) old · created 06/04/2026
Storage door needs a pull handle since the door handle/lock was removed.
Priority: Normal · Category: general
 - **STANDARD 22825-1** · 14 day(s) old · created 07/07/2026
Update just need to finish paint. Room 244 Screws taken out patch and paint
Priority: Normal · Category: general
-

Little Rock - Otter

AR - LRO · 5 item(s), oldest 40 day(s), 3 critical

- **CRITICAL 22725-1** · 18 day(s) old · created 07/03/2026
in room 340 the kitchen outlet is out of order
Priority: Normal · Category: electric
- **CRITICAL 22726-1** · 18 day(s) old · created 07/03/2026
In room 342 toilet seat needs to be replaced and the kitchen light switch won't
Priority: Normal · Category: water
- **CRITICAL 22727-1** · 18 day(s) old · created 07/03/2026
in room 344 kitchen outlet is not working
Priority: Normal · Category: electric

- **STANDARD 21832-1** · 40 day(s) old · created 06/11/2026
Door locked needs to be replaced its jammed. room 239
Priority: Normal · Category: general
 - **URGENT 21927-1** · 39 day(s) old · created 06/12/2026
Room 204 door lock is ooo
Priority: Urgent · Category: general
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Little Rock - University

AR - LRU · 11 item(s), oldest 62 day(s), 0 critical

- **STANDARD 21067-1** · 62 day(s) old · created 05/20/2026
several of our bulbs are out on our big joe eagle sign on the front entrance of
Priority: Normal · Category: general
 - **STANDARD 21492-1** · 49 day(s) old · created 06/02/2026
Touch up paint on Exterior of building, especially back of 3000 bldg, between
Priority: Normal · Category: general
 - **STANDARD 21961-1** · 36 day(s) old · created 06/15/2026
camera installed in upstairs hallway
Priority: Normal · Category: general
 - **STANDARD 22031-1** · 34 day(s) old · created 06/17/2026
room 3124 needs cable box replaced
Priority: Normal · Category: general
 - **STANDARD 22036-1** · 34 day(s) old · created 06/17/2026
exterior doors need to be repainted
Priority: Normal · Category: general
 - **STANDARD 22042-1** · 34 day(s) old · created 06/17/2026
weeds throughout property and flowerbeds needs removed
Priority: Normal · Category: general
 - **STANDARD 22046-1** · 34 day(s) old · created 06/17/2026
shrubs needs trimmed on property
Priority: Normal · Category: general
 - **STANDARD 22047-1** · 34 day(s) old · created 06/17/2026
exterior stairway n 3000 building needs repainted (grey not white)
Priority: Normal · Category: general
 - **STANDARD 22073-1** · 34 day(s) old · created 06/17/2026
front of exterior of 3000 building is cracking along the front bottom panels and
Priority: Normal · Category: general
 - **STANDARD 22374-1** · 26 day(s) old · created 06/25/2026
rm needs mirror 3113
Priority: Normal · Category: general
 - **STANDARD 22429-1** · 25 day(s) old · created 06/26/2026
room 3124 needs cable box replaced (setting appointment for mon 6/29/26
Priority: Normal · Category: general
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Little Rock - Breckenridge

AR - LRB · No items in this aging bucket.

None in this aging bucket.

Little Rock - Chenal

AR - LRC · 3 item(s), oldest 42 day(s), 2 critical

- **CRITICAL** **21734-1** · 42 day(s) old · created 06/09/2026
Room 325 Benny Roof leaks above room 325 every time it rains into their room. the ceiling by the bed.
Priority: Normal · Category: water
- **CRITICAL** **22703-1** · 19 day(s) old · created 07/02/2026
Green Power cords for the cable box's
Priority: Normal · Category: electric
- **STANDARD** **22714-1** · 18 day(s) old · created 07/03/2026
Need 2 queen size mattresses and bed frames
Priority: Normal · Category: general

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.