



Maintenance Aging Report - Arkansas - South

Regional maintenance aging report for Arkansas - South, listing all hotel items at 14+ days with critical maintenance items first.

07/18/2026 | Produced: 7:50 AM

HOTELS IN
REGION

7

From the contact
workbook

14+ DAY ITEMS

29

Current regional
aging bucket

CRITICAL ITEMS

9

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

59

Days old in this
region

Executive Summary

Arkansas - South currently has **29** maintenance item(s) at **14+ days** across **5** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **water (4), electric (3), ptac/hvac (2)**.

Regional Leadership

- **Regional Manager:** Shannon Conway
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **Little Rock - Otter** has 10 item(s) at 14+ days, oldest at 47 day(s), with 7 critical.
- **Little Rock - Chenal** has 3 item(s) at 14+ days, oldest at 39 day(s), with 2 critical.
- **Little Rock - University** has 11 item(s) at 14+ days, oldest at 59 day(s), with 0 critical.
- **Benton - Thirty** has 3 item(s) at 14+ days, oldest at 44 day(s), with 0 critical.
- **Benton - South** has 2 item(s) at 14+ days, oldest at 26 day(s), with 0 critical.

14+ Day Items by Hotel

Benton - South

AR - BS · 2 item(s), oldest 26 day(s), 0 critical

- **STANDARD 22243-1** · 26 day(s) old · created 06/22/2026
Roof damage at corner of building 115 by room 141 from falling tree limbs - LLC
Priority: Normal · Category: general
 - **STANDARD 22659-1** · 17 day(s) old · created 07/01/2026
201 - House (122 S Conrad) ants have invaded and going up towards the roof TITAN GENERAL they might be termite ants.
Priority: Normal · Category: general
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Benton - Military

AR - BM · No items in this aging bucket.

None in this aging bucket.

Benton - Thirty

AR - BT · 3 item(s), oldest 44 day(s), 0 critical

- **STANDARD 21573-1** · 44 day(s) old · created 06/04/2026
Need to Request Quote from Bud regarding the bridge between the two Quote to repair. Quote to remove.
Priority: Normal · Category: general
 - **STANDARD 21575-1** · 44 day(s) old · created 06/04/2026
Building 2 stair landing repair, corner has broken off. Doyle
Priority: Normal · Category: general
 - **STANDARD 21576-1** · 44 day(s) old · created 06/04/2026
Storage door needs a pull handle since the door handle/lock was removed.
Priority: Normal · Category: general
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Little Rock - Otter

AR - LRO · 10 item(s), oldest 47 day(s), 7 critical

- **CRITICAL 21453-1** · 47 day(s) old · created 06/01/2026
The ptac in room 246 is out of order and not turning on
Priority: Urgent · Category: ptac/hvac
- **CRITICAL 21760-1** · 38 day(s) old · created 06/10/2026
Room 116 ptac
Priority: Normal · Category: ptac/hvac
- **CRITICAL 22379-1** · 23 day(s) old · created 06/25/2026
AC in room 252 is leaking inside and producing excessive condensation/ only prefers not to move as the husband is not in condition to move.
Priority: Normal · Category: water
- **CRITICAL 22390-1** · 23 day(s) old · created 06/25/2026
Room 127/ Water in bathroom ceiling light fixture

Priority: Urgent · Category: water

- **CRITICAL** 22725-1 · 15 day(s) old · created 07/03/2026
in room 340 the kitchen outlet is out of order

Priority: Normal · Category: electric

- **CRITICAL** 22726-1 · 15 day(s) old · created 07/03/2026
In room 342 toilet seat needs to be replaced and the kitchen light switch won't

Priority: Normal · Category: water

- **CRITICAL** 22727-1 · 15 day(s) old · created 07/03/2026
in room 344 kitchen outlet is not working

Priority: Normal · Category: electric

- **STANDARD** 21455-1 · 47 day(s) old · created 06/01/2026
Guest in 138 says ac isn't blowing cold air

Priority: Normal · Category: general

- **STANDARD** 21832-1 · 37 day(s) old · created 06/11/2026
Door locked needs to be replaced its jammed. room 239

Priority: Normal · Category: general

- **URGENT** 21927-1 · 36 day(s) old · created 06/12/2026
Room 204 door lock is ooo

Priority: Urgent · Category: general

Little Rock - University

AR - LRU · 11 item(s), oldest 59 day(s), 0 critical

- **STANDARD** 21067-1 · 59 day(s) old · created 05/20/2026
several of our bulbs are out on our big joe eagle sign on the front entrance of

Priority: Normal · Category: general

- **STANDARD** 21492-1 · 46 day(s) old · created 06/02/2026
Touch up paint on Exterior of building, especially back of 3000 bldg, between

Priority: Normal · Category: general

- **STANDARD** 21961-1 · 33 day(s) old · created 06/15/2026
camera installed in upstairs hallway

Priority: Normal · Category: general

- **STANDARD** 22031-1 · 31 day(s) old · created 06/17/2026
room 3124 needs cable box replaced

Priority: Normal · Category: general

- **STANDARD** 22036-1 · 31 day(s) old · created 06/17/2026
exterior doors need to be repainted

Priority: Normal · Category: general

- **STANDARD** 22042-1 · 31 day(s) old · created 06/17/2026
weeds throughout property and flowerbeds needs removed

Priority: Normal · Category: general

- **STANDARD** 22046-1 · 31 day(s) old · created 06/17/2026
shrubs needs trimmed on property

Priority: Normal · Category: general

- **STANDARD 22047-1** · 31 day(s) old · created 06/17/2026
exterior stairway n 3000 building needs repainted (grey not white)
Priority: Normal · Category: general
- **STANDARD 22073-1** · 31 day(s) old · created 06/17/2026
front of exterior of 3000 building is cracking along the front bottom panels and
Priority: Normal · Category: general
- **STANDARD 22374-1** · 23 day(s) old · created 06/25/2026
rm needs mirror 3113
Priority: Normal · Category: general
- **STANDARD 22429-1** · 22 day(s) old · created 06/26/2026
room 3124 needs cable box replaced (setting appointment for mon 6/29/26
Priority: Normal · Category: general

Little Rock - Breckenridge

AR - LRB · No items in this aging bucket.

None in this aging bucket.

Little Rock - Chenal

AR - LRC · 3 item(s), oldest 39 day(s), 2 critical

- **CRITICAL 21734-1** · 39 day(s) old · created 06/09/2026
Room 325 Benny Roof leaks above room 325 every time it rains into their room. the ceiling by the bed.
Priority: Normal · Category: water
- **CRITICAL 22703-1** · 16 day(s) old · created 07/02/2026
Green Power cords for the cable box's
Priority: Normal · Category: electric
- **STANDARD 22714-1** · 15 day(s) old · created 07/03/2026
Need 2 queen size mattresses and bed frames
Priority: Normal · Category: general

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.