



Maintenance Aging Report - Arkansas - South

Regional maintenance aging report for Arkansas - South, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN
REGION

7

From the contact
workbook

14+ DAY ITEMS

9

Current regional
aging bucket

CRITICAL ITEMS

2

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

28

Days old in this
region

Executive Summary

Arkansas - South currently has **9** maintenance item(s) at **14+ days** across **3** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **ptac/hvac (1)**, **water (1)**.

Regional Leadership

- **Regional Manager:** Shannon Conway
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **Little Rock - University** has 5 item(s) at 14+ days, oldest at 28 day(s), with 1 critical.
- **Little Rock - Chenal** has 3 item(s) at 14+ days, oldest at 18 day(s), with 1 critical.
- **Little Rock - Breckenridge** has 1 item(s) at 14+ days, oldest at 20 day(s), with 0 critical.

14+ Day Items by Hotel

Benton - South

AR - BS · No items in this aging bucket.

None in this aging bucket.

Benton - Military

AR - BM · No items in this aging bucket.

None in this aging bucket.

Benton - Thirty

AR - BT · No items in this aging bucket.

None in this aging bucket.

Little Rock - Otter

AR - LRO · No items in this aging bucket.

None in this aging bucket.

Little Rock - University

AR - LRU · 5 item(s), oldest 28 day(s), 1 critical

- **CRITICAL 21542-1** · 14 day(s) old · created 06/03/2026
24x80 Doors 3 in in total needed also 2 AC/Heating units
Priority: Normal · Category: ptac/hvac
 - **STANDARD 21067-1** · 28 day(s) old · created 05/20/2026
several of our bulbs are out on our big joe eagle sign on the front entrance of
Priority: Normal · Category: general
 - **STANDARD 21420-1** · 18 day(s) old · created 05/30/2026
room 3110 needs bed frame replaced (current one broken) room 3110 needs blinds replaced
Priority: Normal · Category: general
 - **STANDARD 21423-1** · 18 day(s) old · created 05/30/2026
room 1110 needs door looked at is difficult to open due to it catching (I believe door is catching on it)
Priority: Normal · Category: general
 - **STANDARD 21492-1** · 15 day(s) old · created 06/02/2026
Touch up paint on Exterior of building, especially back of 3000 bldg, between
Priority: Normal · Category: general
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Little Rock - Breckenridge

AR - LRB · 1 item(s), oldest 20 day(s), 0 critical

- **URGENT 21333-1** · 20 day(s) old · created 05/28/2026
inspect gutters in front of office. When it rains, it puddles in front of office door.
Titan
Priority: Urgent · Category: general

Little Rock - Chenal

AR - LRC · 3 item(s), oldest 18 day(s), 1 critical

- **CRITICAL** **21411-1** · 18 day(s) old · created 05/30/2026
Room 102 Needs Plumber Benny Handi Cap Room Shower floor cracked Toilet will not flush all the way
Priority: Normal · Category: water
- **STANDARD** **21555-1** · 14 day(s) old · created 06/03/2026
#216 needs to be painted
Priority: Normal · Category: general
- **STANDARD** **21560-1** · 14 day(s) old · created 06/03/2026
need more queen size bed frames
Priority: Normal · Category: general

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.