



Maintenance Aging Report - Arkansas - South

Regional maintenance aging report for Arkansas - South, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN
REGION

7

From the contact
workbook

14+ DAY ITEMS

7

Current regional
aging bucket

CRITICAL ITEMS

3

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

24

Days old in this
region

Executive Summary

Arkansas - South currently has **7** maintenance item(s) at **14+ days** across **4** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **water (3)**.

Regional Leadership

- **Regional Manager:** Shannon Conway
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **Benton - South** has 2 item(s) at 14+ days, oldest at 16 day(s), with 2 critical.
- **Little Rock - Chenal** has 1 item(s) at 14+ days, oldest at 14 day(s), with 1 critical.
- **Little Rock - University** has 3 item(s) at 14+ days, oldest at 24 day(s), with 0 critical.
- **Little Rock - Breckenridge** has 1 item(s) at 14+ days, oldest at 16 day(s), with 0 critical.

14+ Day Items by Hotel

Benton - South

AR - BS · 2 item(s), oldest 16 day(s), 2 critical

- **CRITICAL** 21344-1 · 16 day(s) old · created 05/28/2026
Manager Residence - Roof over back deck was sealed last week, still leaking LLC
UPDATE 5/28 - was told last week someone would be back out to look at it and reseal, but then the work order was completed in the system but NOT fixed. Now it is leaking in 2 spots since last week. Please fix this.

Priority: Normal · Category: water

- **CRITICAL** 21347-1 · 16 day(s) old · created 05/28/2026
138 - ceiling is still leaking in corner of bedroom by doorway LLC

Priority: Normal · Category: water

Benton - Military

AR - BM · No items in this aging bucket.

None in this aging bucket.

Benton - Thirty

AR - BT · No items in this aging bucket.

None in this aging bucket.

Little Rock - Otter

AR - LRO · No items in this aging bucket.

None in this aging bucket.

Little Rock - University

AR - LRU · 3 item(s), oldest 24 day(s), 0 critical

- **STANDARD** 21067-1 · 24 day(s) old · created 05/20/2026
several of our bulbs are out on our big joe eagle sign on the front entrance of
Priority: Normal · Category: general
 - **STANDARD** 21420-1 · 14 day(s) old · created 05/30/2026
room 3110 needs bed frame replaced (current one broken) room 3110 needs blinds replaced
Priority: Normal · Category: general
 - **STANDARD** 21423-1 · 14 day(s) old · created 05/30/2026
room 1110 needs door looked at is difficult to open due to it catching (I believe door is catching on it)
Priority: Normal · Category: general
-

Little Rock - Breckenridge

AR - LRB · 1 item(s), oldest 16 day(s), 0 critical

- **URGENT** **21333-1** · 16 day(s) old · created 05/28/2026
inspect gutters in front of office. When it rains, it puddles in front of office door.
Titan
Priority: Urgent · Category: general
-

Little Rock - Chenal

AR - LRC · 1 item(s), oldest 14 day(s), 1 critical

- **CRITICAL** **21411-1** · 14 day(s) old · created 05/30/2026
Room 102 Needs Plumber Benny Handi Cap Room Shower floor cracked Toilet will not flush all the way
Priority: Normal · Category: water

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.