



Maintenance Aging Report - Arkansas - North

Regional maintenance aging report for Arkansas - North, listing all hotel items at 14+ days with critical maintenance items first.

08/27/2026 | Produced: 7:51 AM

HOTELS IN
REGION

5

From the contact
workbook

14+ DAY ITEMS

12

Current regional
aging bucket

CRITICAL ITEMS

2

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

45

Days old in this
region

Executive Summary

Arkansas - North currently has **12** maintenance item(s) at **14+ days** across **4** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **water (2)**.

Regional Leadership

- **Regional Manager:** Kim Hubanks
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **Jacksonville - Crestview** has 4 item(s) at 14+ days, oldest at 15 day(s), with 1 critical.
- **Conway - Skyline** has 3 item(s) at 14+ days, oldest at 20 day(s), with 1 critical.
- **Jacksonville - Shamrock** has 3 item(s) at 14+ days, oldest at 16 day(s), with 0 critical.
- **North Little Rock - Gray** has 2 item(s) at 14+ days, oldest at 45 day(s), with 0 critical.

14+ Day Items by Hotel

Conway - Skyline

AR - CS · 3 item(s), oldest 20 day(s), 1 critical

- **CRITICAL** **24473-1** · 14 day(s) old · created 08/13/2026
RM 220 HOT WATER KNOB LOOSE Jeremy Lankford, Skyline Maintenance
Priority: Normal · Category: water
- **STANDARD** **24164-1** · 20 day(s) old · created 08/07/2026
STAIR RAILINGS NEED TO BE FIXED BY WELDER Jeremy Lankford, Skyline Maintenance
Priority: Normal · Category: general
- **STANDARD** **24416-1** · 14 day(s) old · created 08/13/2026
SECOND REQUEST Jeremy Lankford, Skyline Maintenance
Priority: Normal · Category: general

Jacksonville - Shamrock

AR - JS · 3 item(s), oldest 16 day(s), 0 critical

- **STANDARD** **24301-1** · 16 day(s) old · created 08/11/2026
The golf car wont go even with a full charge
Priority: Normal · Category: general
- **STANDARD** **24305-1** · 16 day(s) old · created 08/11/2026
Building 500. Guest Stated that they have had a wood splinter walking the
Priority: Normal · Category: general
- **STANDARD** **24307-1** · 16 day(s) old · created 08/11/2026
200 Building under Rm 210-212 have Green slippery goo in the floor.
Priority: Normal · Category: general

Jacksonville - Crestview

AR - JC · 4 item(s), oldest 15 day(s), 1 critical

- **CRITICAL** **24375-1** · 15 day(s) old · created 08/12/2026
Room #175 toilet is backed up
Priority: Urgent · Category: water
- **URGENT** **24376-1** · 15 day(s) old · created 08/12/2026
Room #179 needs a new light.
Priority: Urgent · Category: general
- **URGENT** **24377-1** · 15 day(s) old · created 08/12/2026
Room #263 needs a whole room paint, a new mirror, and a tv.
Priority: Urgent · Category: general
- **URGENT** **24412-1** · 14 day(s) old · created 08/13/2026
Room #179 needs a new tv
Priority: Urgent · Category: general

North Little Rock - Gray

AR - NLRG · 2 item(s), oldest 45 day(s), 0 critical

- **STANDARD 23079-1** · 45 day(s) old · created 07/13/2026

There are hazardous potholes as you come onto NLR property from HWY 161.

Priority: Normal · Category: general

- **STANDARD 23696-1** · 28 day(s) old · created 07/30/2026

We need drop down ceiling tiles for room #122 and manager apartment Jeremy Lankford, Maintenance Department, NLR Gray

Priority: Normal · Category: general

Little Rock - Hillcrest

AR - LRH · No items in this aging bucket.

None in this aging bucket.

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.