



Maintenance Aging Report - Arkansas - North

Regional maintenance aging report for Arkansas - North, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN
REGION

5

From the contact
workbook

14+ DAY ITEMS

9

Current regional
aging bucket

CRITICAL ITEMS

1

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

44

Days old in this
region

Executive Summary

Arkansas - North currently has **9** maintenance item(s) at **14+ days** across **4** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **water (1)**.

Regional Leadership

- **Regional Manager:** Kim Hubanks
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **Jacksonville - Crestview** has 3 item(s) at 14+ days, oldest at 14 day(s), with 1 critical.
- **Jacksonville - Shamrock** has 3 item(s) at 14+ days, oldest at 15 day(s), with 0 critical.
- **North Little Rock - Gray** has 2 item(s) at 14+ days, oldest at 44 day(s), with 0 critical.
- **Conway - Skyline** has 1 item(s) at 14+ days, oldest at 19 day(s), with 0 critical.

14+ Day Items by Hotel

Conway - Skyline

AR - CS · 1 item(s), oldest 19 day(s), 0 critical

- **STANDARD** **24164-1** · 19 day(s) old · created 08/07/2026
STAIR RAILINGS NEED TO BE FIXED BY WELDER
Priority: Normal · Category: general
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Jacksonville - Shamrock

AR - JS · 3 item(s), oldest 15 day(s), 0 critical

- **STANDARD** **24301-1** · 15 day(s) old · created 08/11/2026
The golf car wont go even with a full charge
Priority: Normal · Category: general
 - **STANDARD** **24305-1** · 15 day(s) old · created 08/11/2026
Building 500. Guest Stated that they have had a wood splinter walking the
Priority: Normal · Category: general
 - **STANDARD** **24307-1** · 15 day(s) old · created 08/11/2026
200 Building under Rm 210-212 have Green slippery goo in the floor.
Priority: Normal · Category: general
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Jacksonville - Crestview

AR - JC · 3 item(s), oldest 14 day(s), 1 critical

- **CRITICAL** **24375-1** · 14 day(s) old · created 08/12/2026
Room #175 toilet is backed up
Priority: Urgent · Category: water
 - **URGENT** **24376-1** · 14 day(s) old · created 08/12/2026
Room #179 needs a new light.
Priority: Urgent · Category: general
 - **URGENT** **24377-1** · 14 day(s) old · created 08/12/2026
Room #263 needs a whole room paint, a new mirror, and a tv.
Priority: Urgent · Category: general
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North Little Rock - Gray

AR - NLRG · 2 item(s), oldest 44 day(s), 0 critical

- **STANDARD** **23079-1** · 44 day(s) old · created 07/13/2026
There are hazardous potholes as you come onto NLR property from HWY 161.
Priority: Normal · Category: general
 - **STANDARD** **23696-1** · 27 day(s) old · created 07/30/2026
We need drop down ceiling tiles for room #122 and manager apartment
Priority: Normal · Category: general
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Little Rock - Hillcrest

AR - LRH · No items in this aging bucket.

None in this aging bucket.

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.