



Maintenance Aging Report - Arkansas - North

Regional maintenance aging report for Arkansas - North, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN
REGION

5

From the contact
workbook

14+ DAY ITEMS

14

Current regional
aging bucket

CRITICAL ITEMS

6

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

39

Days old in this
region

Executive Summary

Arkansas - North currently has **14** maintenance item(s) at **14+ days** across **4** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **water (3), ptac/hvac (3)**.

Regional Leadership

- **Regional Manager:** Kim Hubanks
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **North Little Rock - Gray** has 6 item(s) at 14+ days, oldest at 35 day(s), with 3 critical.
- **Jacksonville - Crestview** has 3 item(s) at 14+ days, oldest at 14 day(s), with 2 critical.
- **Little Rock - Hillcrest** has 3 item(s) at 14+ days, oldest at 16 day(s), with 1 critical.
- **Jacksonville - Shamrock** has 2 item(s) at 14+ days, oldest at 39 day(s), with 0 critical.

14+ Day Items by Hotel

Conway - Skyline

AR - CS · No items in this aging bucket.

None in this aging bucket.

Jacksonville - Shamrock

AR - JS · 2 item(s), oldest 39 day(s), 0 critical

- **STANDARD** **22965-1** · 39 day(s) old · created 07/09/2026
Lighting needed around the 500 building
Priority: Normal · Category: general
 - **STANDARD** **23203-1** · 32 day(s) old · created 07/16/2026
RM 514 - Needs cabinet doors ordered
Priority: Normal · Category: general
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Jacksonville - Crestview

AR - JC · 3 item(s), oldest 14 day(s), 2 critical

- **CRITICAL** **23899-1** · 14 day(s) old · created 08/03/2026
Room #178 has a slow leak in tub. It needs a new bulb holder for the fridge
Priority: Urgent · Category: water
 - **CRITICAL** **23902-1** · 14 day(s) old · created 08/03/2026
The storage room is leaking water from far hand corner.
Priority: Urgent · Category: water
 - **URGENT** **23904-1** · 14 day(s) old · created 08/03/2026
The management housing locks on back door need to be fixed. The first room
Priority: Urgent · Category: general
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North Little Rock - Gray

AR - NLRG · 6 item(s), oldest 35 day(s), 3 critical

- **CRITICAL** **23716-1** · 18 day(s) old · created 07/30/2026
Room 262 needs PTAC replaced
Priority: Normal · Category: ptac/hvac
- **CRITICAL** **23724-1** · 18 day(s) old · created 07/30/2026
Room 419 needs 2 PTAC units
Priority: Normal · Category: ptac/hvac
- **CRITICAL** **23734-1** · 18 day(s) old · created 07/30/2026
Room 458 needs PTAC
Priority: Normal · Category: ptac/hvac
- **STANDARD** **23079-1** · 35 day(s) old · created 07/13/2026
There are hazardous potholes as you come onto NLR property from HWY 161.
Priority: Normal · Category: general

- **STANDARD** **23696-1** · 18 day(s) old · created 07/30/2026
We need drop down ceiling tiles for room #122 and manager apartment
Priority: Normal · Category: general
- **STANDARD** **23726-1** · 18 day(s) old · created 07/30/2026
Room 419 has lots of paint and/or texture on floor. What needs to be done to
Priority: Normal · Category: general

Little Rock - Hillcrest

AR - LRH · 3 item(s), oldest 16 day(s), 1 critical

- **CRITICAL** **23884-1** · 14 day(s) old · created 08/03/2026
Refrigerator leaking water
Priority: Normal · Category: water
- **URGENT** **23827-1** · 16 day(s) old · created 08/01/2026
Ac Blowing hot Air only/ i checked it and its at 70 and on fan and AC/
Priority: Urgent · Category: general
- **STANDARD** **23886-1** · 14 day(s) old · created 08/03/2026
Tile panel in lobby ceiling need to replaced per Aaron 8/3/2026
Priority: Normal · Category: general

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.