



# Maintenance Aging Report - Arkansas - North

Regional maintenance aging report for Arkansas - North, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN  
REGION

**5**

From the contact  
workbook

14+ DAY ITEMS

**9**

Current regional  
aging bucket

CRITICAL ITEMS

**3**

Water, electric,  
PTAC, HVAC items  
first

OLDEST ITEM

**38**

Days old in this  
region

## Executive Summary

**Arkansas - North** currently has **9** maintenance item(s) at **14+ days** across **3** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **ptac/hvac (3)**.

## Regional Leadership

- **Regional Manager:** Kim Hubanks
- **Regional Maintenance:** Benis Blanco

## What Needs Attention Now

- **North Little Rock - Gray** has 6 item(s) at 14+ days, oldest at 34 day(s), with 3 critical.
- **Jacksonville - Shamrock** has 2 item(s) at 14+ days, oldest at 38 day(s), with 0 critical.
- **Little Rock - Hillcrest** has 1 item(s) at 14+ days, oldest at 15 day(s), with 0 critical.

## 14+ Day Items by Hotel

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## Conway - Skyline

AR - CS · No items in this aging bucket.

None in this aging bucket.

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## Jacksonville - Shamrock

AR - JS · 2 item(s), oldest 38 day(s), 0 critical

- **STANDARD 22965-1** · 38 day(s) old · created 07/09/2026  
Lighting needed around the 500 building  
Priority: Normal · Category: general
  - **STANDARD 23203-1** · 31 day(s) old · created 07/16/2026  
RM 514 - Needs cabinet doors ordered  
Priority: Normal · Category: general
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## Jacksonville - Crestview

AR - JC · No items in this aging bucket.

None in this aging bucket.

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## North Little Rock - Gray

AR - NLRG · 6 item(s), oldest 34 day(s), 3 critical

- **CRITICAL 23716-1** · 17 day(s) old · created 07/30/2026  
Room 262 needs PTAC replaced  
Priority: Normal · Category: ptac/hvac
  - **CRITICAL 23724-1** · 17 day(s) old · created 07/30/2026  
Room 419 needs 2 PTAC units  
Priority: Normal · Category: ptac/hvac
  - **CRITICAL 23734-1** · 17 day(s) old · created 07/30/2026  
Room 458 needs PTAC  
Priority: Normal · Category: ptac/hvac
  - **STANDARD 23079-1** · 34 day(s) old · created 07/13/2026  
There are hazardous potholes as you come onto NLR property from HWY 161.  
Priority: Normal · Category: general
  - **STANDARD 23696-1** · 17 day(s) old · created 07/30/2026  
We need drop down ceiling tiles for room #122 and manager apartment  
Priority: Normal · Category: general
  - **STANDARD 23726-1** · 17 day(s) old · created 07/30/2026  
Room 419 has lots of paint and/or texture on floor. What needs to be done to  
Priority: Normal · Category: general
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## Little Rock - Hillcrest

AR - LRH · 1 item(s), oldest 15 day(s), 0 critical

- **URGENT** **23827-1** · 15 day(s) old · created 08/01/2026  
Ac Blowing hot Air only/ i checked it and its at 70 and on fan and AC/  
Priority: Urgent · Category: general

## Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.