



Maintenance Aging Report - Arkansas - North

Regional maintenance aging report for Arkansas - North, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN
REGION

5

From the contact
workbook

14+ DAY ITEMS

14

Current regional
aging bucket

CRITICAL ITEMS

2

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

63

Days old in this
region

Executive Summary

Arkansas - North currently has **14** maintenance item(s) at **14+ days** across **4** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **ptac/hvac (2)**.

Regional Leadership

- **Regional Manager:** Kim Hubanks
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **Jacksonville - Shamrock** has 7 item(s) at 14+ days, oldest at 63 day(s), with 2 critical.
- **North Little Rock - Gray** has 4 item(s) at 14+ days, oldest at 63 day(s), with 0 critical.
- **Little Rock - Hillcrest** has 2 item(s) at 14+ days, oldest at 15 day(s), with 0 critical.
- **Conway - Skyline** has 1 item(s) at 14+ days, oldest at 57 day(s), with 0 critical.

14+ Day Items by Hotel

Conway - Skyline

AR - CS · 1 item(s), oldest 57 day(s), 0 critical

- **STANDARD** **21821-1** · 57 day(s) old · created 06/10/2026
Walkway above first floor is falling near room 150 and 152
Priority: Normal · Category: general
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Jacksonville - Shamrock

AR - JS · 7 item(s), oldest 63 day(s), 2 critical

- **CRITICAL** **23494-1** · 14 day(s) old · created 07/23/2026
RM 105 & 304 - Needs PTACs + a couple extra + premaire ptac covers
Priority: Normal · Category: ptac/hvac
 - **CRITICAL** **23496-1** · 14 day(s) old · created 07/23/2026
RM 122 - Needs Premaire PTAC filter
Priority: Normal · Category: ptac/hvac
 - **STANDARD** **21571-1** · 63 day(s) old · created 06/04/2026
Republic trash has requested that the cable going to the 400 building be correctly.
Priority: Normal · Category: general
 - **STANDARD** **21572-1** · 63 day(s) old · created 06/04/2026
100 Building - cover up soffit from support repairs that were made.
Priority: Normal · Category: general
 - **URGENT** **22425-1** · 41 day(s) old · created 06/26/2026
THE STEEL ON THE BALCONY NEEDS TO BE PAINTED BECAUSE OF
Priority: Urgent · Category: general
 - **STANDARD** **22965-1** · 28 day(s) old · created 07/09/2026
Lighting needed around the 500 and 200 building
Priority: Normal · Category: general
 - **STANDARD** **23203-1** · 21 day(s) old · created 07/16/2026
RM 514 - Needs cabinet doors ordered
Priority: Normal · Category: general
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Jacksonville - Crestview

AR - JC · No items in this aging bucket.

None in this aging bucket.

North Little Rock - Gray

AR - NLRG · 4 item(s), oldest 63 day(s), 0 critical

- **STANDARD** **21577-1** · 63 day(s) old · created 06/04/2026
Need Quote from Bud to repair stairs, check all stairs and railings at NLR for
Priority: Normal · Category: general

- **STANDARD 22272-1** · 45 day(s) old · created 06/22/2026
Room 458
Priority: Normal · Category: general
- **STANDARD 22638-1** · 36 day(s) old · created 07/01/2026
Safety rail on the stairwell next to room 447 going up to room 553 has come
Priority: Normal · Category: general
- **STANDARD 23079-1** · 24 day(s) old · created 07/13/2026
There are hazardous potholes as you come onto NLR property from HWY 161.
Priority: Normal · Category: general

Little Rock - Hillcrest

AR - LRH · 2 item(s), oldest 15 day(s), 0 critical

- **STANDARD 23457-1** · 15 day(s) old · created 07/22/2026
Gate around the dumpster damaged
Priority: Normal · Category: general
- **STANDARD 23459-1** · 15 day(s) old · created 07/22/2026
can we have a furniture pick up. I have damaged things that need to be
Priority: Normal · Category: general

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.