



Maintenance Aging Report - Arkansas - North

Regional maintenance aging report for Arkansas - North, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN
REGION

5

From the contact
workbook

14+ DAY ITEMS

30

Current regional
aging bucket

CRITICAL ITEMS

6

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

44

Days old in this
region

Executive Summary

Arkansas - North currently has **30** maintenance item(s) at **14+ days** across **3** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **ptac/hvac (5)**, **water (1)**.

Regional Leadership

- **Regional Manager:** Kim Hubanks
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **North Little Rock - Gray** has 25 item(s) at 14+ days, oldest at 44 day(s), with 6 critical.
- **Jacksonville - Shamrock** has 4 item(s) at 14+ days, oldest at 44 day(s), with 0 critical.
- **Conway - Skyline** has 1 item(s) at 14+ days, oldest at 38 day(s), with 0 critical.

14+ Day Items by Hotel

Conway - Skyline

AR - CS · 1 item(s), oldest 38 day(s), 0 critical

- **STANDARD** **21821-1** · 38 day(s) old · created 06/10/2026
Walkway above first floor is falling near room 150 and 152
Priority: Normal · Category: general
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Jacksonville - Shamrock

AR - JS · 4 item(s), oldest 44 day(s), 0 critical

- **STANDARD** **21571-1** · 44 day(s) old · created 06/04/2026
Republic trash has requested that the cable going to the 400 building be correctly.
Priority: Normal · Category: general
 - **STANDARD** **21572-1** · 44 day(s) old · created 06/04/2026
100 Building - cover up soffit from support repairs that were made.
Priority: Normal · Category: general
 - **STANDARD** **22094-1** · 31 day(s) old · created 06/17/2026
Laundry Room - Ceiling fan light bowl cover needs replaced for 2 fans.
Priority: Normal · Category: general
 - **URGENT** **22425-1** · 22 day(s) old · created 06/26/2026
THE STEEL ON THE BALCONY NEEDS TO BE PAINTED BECAUSE OF
Priority: Urgent · Category: general
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Jacksonville - Crestview

AR - JC · No items in this aging bucket.

None in this aging bucket.

North Little Rock - Gray

AR - NLRG · 25 item(s), oldest 44 day(s), 6 critical

- **CRITICAL** **21788-1** · 38 day(s) old · created 06/10/2026
Room 543 needs a PTAC (Recreated work order - disappeared without work
Priority: Normal · Category: ptac/hvac
- **CRITICAL** **21791-1** · 38 day(s) old · created 06/10/2026
Room 419 needs 2 PTAC's (we do not have any on-site)
Priority: Normal · Category: ptac/hvac
- **CRITICAL** **22491-1** · 19 day(s) old · created 06/29/2026
Room 132 needs PTAC
Priority: Normal · Category: ptac/hvac
- **CRITICAL** **22565-1** · 18 day(s) old · created 06/30/2026
Room 553 needs toilet handle replaced
Priority: Normal · Category: water
- **CRITICAL** **22653-1** · 17 day(s) old · created 07/01/2026
Need 7 PTAC units for currently vacant rooms
Priority: Normal · Category: ptac/hvac

- **CRITICAL 22654-1** · 17 day(s) old · created 07/01/2026
Room 458 needs a PTAC
Priority: Normal · Category: ptac/hvac
- **STANDARD 21577-1** · 44 day(s) old · created 06/04/2026
Need Quote from Bud to repair stairs, check all stairs and railings at NLR for
Priority: Normal · Category: general
- **STANDARD 21789-1** · 38 day(s) old · created 06/10/2026
Room 419 needs exterior wall repair completed and painted after wreck
Priority: Normal · Category: general
- **STANDARD 21797-1** · 38 day(s) old · created 06/10/2026
Aaron wants the covered area on the side of the warehouse facing hwy 161
Priority: Normal · Category: general
- **STANDARD 22271-1** · 26 day(s) old · created 06/22/2026
Room 437
Priority: Normal · Category: general
- **STANDARD 22272-1** · 26 day(s) old · created 06/22/2026
Room 458
Priority: Normal · Category: general
- **STANDARD 22530-1** · 18 day(s) old · created 06/30/2026
Room 143 needs a dresser
Priority: Normal · Category: general
- **STANDARD 22541-1** · 18 day(s) old · created 06/30/2026
Room 431 needs cabinet cover under sink repaired
Priority: Normal · Category: general
- **STANDARD 22542-1** · 18 day(s) old · created 06/30/2026
Room 431 needs queen bedframe swapped with a full bedframe
Priority: Normal · Category: general
- **STANDARD 22547-1** · 18 day(s) old · created 06/30/2026
Room 469 needs queen bedframe swapped with a full bedframe
Priority: Normal · Category: general
- **STANDARD 22561-1** · 18 day(s) old · created 06/30/2026
Room 528 needs artwork
Priority: Normal · Category: general
- **STANDARD 22562-1** · 18 day(s) old · created 06/30/2026
Room 534 needs queen bedframe swapped with a full bedframe or a queen
Priority: Normal · Category: general
- **STANDARD 22563-1** · 18 day(s) old · created 06/30/2026
Room 543 needs a queen mattress
Priority: Normal · Category: general
- **STANDARD 22564-1** · 18 day(s) old · created 06/30/2026
Room 543 needs artwork
Priority: Normal · Category: general
- **STANDARD 22566-1** · 18 day(s) old · created 06/30/2026
Room 553 needs Insignia brand FireTV remote (stolen by guest and not
Priority: Normal · Category: general

- **STANDARD 22567-1** · 18 day(s) old · created 06/30/2026
Room 560 needs artwork
Priority: Normal · Category: general
- **STANDARD 22636-1** · 17 day(s) old · created 07/01/2026
Room 543 needs a microwave
Priority: Normal · Category: general
- **STANDARD 22638-1** · 17 day(s) old · created 07/01/2026
Safety rail on the stairwell next to room 447 going up to room 553 has come
Priority: Normal · Category: general
- **STANDARD 22639-1** · 17 day(s) old · created 07/01/2026
We need 5 dressers for currently vacant rooms and it would be a good idea to them replaced
Priority: Normal · Category: general
- **STANDARD 22641-1** · 17 day(s) old · created 07/01/2026
We need 10 queen blue mattresses
Priority: Normal · Category: general

Little Rock - Hillcrest

AR - LRH · No items in this aging bucket.

None in this aging bucket.

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.