



Maintenance Aging Report - Arkansas - North

Regional maintenance aging report for Arkansas - North, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN
REGION

5

From the contact
workbook

14+ DAY ITEMS

20

Current regional
aging bucket

CRITICAL ITEMS

4

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

35

Days old in this
region

Executive Summary

Arkansas - North currently has **20** maintenance item(s) at **14+ days** across **4** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **ptac/hvac (4)**.

Regional Leadership

- **Regional Manager:** Kim Hubanks
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **North Little Rock - Gray** has 13 item(s) at 14+ days, oldest at 35 day(s), with 4 critical.
- **Jacksonville - Shamrock** has 4 item(s) at 14+ days, oldest at 35 day(s), with 0 critical.
- **Little Rock - Hillcrest** has 2 item(s) at 14+ days, oldest at 17 day(s), with 0 critical.
- **Conway - Skyline** has 1 item(s) at 14+ days, oldest at 29 day(s), with 0 critical.

14+ Day Items by Hotel

Conway - Skyline

AR - CS · 1 item(s), oldest 29 day(s), 0 critical

- **STANDARD 21821-1** · 29 day(s) old · created 06/10/2026
Walkway above first floor is falling near room 150 and 152
Priority: Normal · Category: general
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Jacksonville - Shamrock

AR - JS · 4 item(s), oldest 35 day(s), 0 critical

- **STANDARD 21570-1** · 35 day(s) old · created 06/04/2026
Republic trash has requested that the cable going to the 400 building be correctly.
Priority: Normal · Category: general
 - **STANDARD 21571-1** · 35 day(s) old · created 06/04/2026
Republic trash has requested that the cable going to the 400 building be correctly.
Priority: Normal · Category: general
 - **STANDARD 21572-1** · 35 day(s) old · created 06/04/2026
100 Building - cover up soffit from support repairs that were made.
Priority: Normal · Category: general
 - **STANDARD 22094-1** · 22 day(s) old · created 06/17/2026
Laundry Room - Ceiling fan light bowl cover needs replaced for 2 fans.
Priority: Normal · Category: general
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Jacksonville - Crestview

AR - JC · No items in this aging bucket.

None in this aging bucket.

North Little Rock - Gray

AR - NLRG · 13 item(s), oldest 35 day(s), 4 critical

- **CRITICAL 21787-1** · 29 day(s) old · created 06/10/2026
Room 469 needs PTAC replaced (it's a brand new Hotpoint unit but the numbers) -
(Recreated work order - disappeared without work being completed)
Priority: Normal · Category: ptac/hvac
- **CRITICAL 21788-1** · 29 day(s) old · created 06/10/2026
Room 543 needs a PTAC (Recreated work order - disappeared without work
Priority: Normal · Category: ptac/hvac
- **CRITICAL 21791-1** · 29 day(s) old · created 06/10/2026
Room 419 needs 2 PTAC's (we do not have any on-site)
Priority: Normal · Category: ptac/hvac
- **CRITICAL 21824-1** · 29 day(s) old · created 06/10/2026
Room 124 needs a PTAC
Priority: Normal · Category: ptac/hvac

- **STANDARD 21577-1** · 35 day(s) old · created 06/04/2026
Need Quote from Bud to repair stairs, check all stairs and railings at NLR for
Priority: Normal · Category: general
- **STANDARD 21789-1** · 29 day(s) old · created 06/10/2026
Room 419 needs exterior wall repair completed and painted after wreck
Priority: Normal · Category: general
- **STANDARD 21796-1** · 29 day(s) old · created 06/10/2026
Rooms 452 and 549 need a splitter installed in the chaseway for the cable
Priority: Normal · Category: general
- **STANDARD 21797-1** · 29 day(s) old · created 06/10/2026
Aaron wants the covered area on the side of the warehouse facing hwy 161
Priority: Normal · Category: general
- **STANDARD 22220-1** · 17 day(s) old · created 06/22/2026
Room 148 needs a full size bedframe to swap out with the queen size frame
Priority: Normal · Category: general
- **STANDARD 22271-1** · 17 day(s) old · created 06/22/2026
Room 437
Priority: Normal · Category: general
- **STANDARD 22272-1** · 17 day(s) old · created 06/22/2026
Room 458
Priority: Normal · Category: general
- **STANDARD 22274-1** · 17 day(s) old · created 06/22/2026
Room 469
Priority: Normal · Category: general
- **STANDARD 22363-1** · 15 day(s) old · created 06/24/2026
Room 508 needs cooktop replaced. Corner glass is cracked
Priority: Normal · Category: general

Little Rock - Hillcrest

AR - LRH · 2 item(s), oldest 17 day(s), 0 critical

- **STANDARD 22249-1** · 17 day(s) old · created 06/22/2026
Rails are dangerously a loose on the one-bedroom side, along the stairs going
Priority: Normal · Category: general
- **STANDARD 22259-1** · 17 day(s) old · created 06/22/2026
Don't forget to make a duplicate key for the storage units here at Hilcrest
Priority: Normal · Category: general

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.

- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.