



Maintenance Aging Report - Arkansas - North

Regional maintenance aging report for Arkansas - North, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN
REGION

5

From the contact
workbook

14+ DAY ITEMS

14

Current regional
aging bucket

CRITICAL ITEMS

8

Water, electric,
PTAC, HVAC items
first

OLDEST ITEM

41

Days old in this
region

Executive Summary

Arkansas - North currently has **14** maintenance item(s) at **14+ days** across **2** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **ptac/hvac (4)**, **water (3)**, **electric (2)**.

Regional Leadership

- **Regional Manager:** Kim Hubanks
- **Regional Maintenance:** Benis Blanco

What Needs Attention Now

- **North Little Rock - Gray** has 10 item(s) at 14+ days, oldest at 41 day(s), with 6 critical.
- **Conway - Skyline** has 4 item(s) at 14+ days, oldest at 35 day(s), with 2 critical.

14+ Day Items by Hotel

Conway - Skyline

AR - CS · 4 item(s), oldest 35 day(s), 2 critical

- **CRITICAL 18937-1** · 35 day(s) old · created 03/25/2026
ROOM 200 HAS WATER COMING DOWN THE ELECTRICAL CONDUIT FLOOR.
SENDING PICTURES TO BENNY.
Priority: Urgent · Category: water, electric
- **CRITICAL 19709-1** · 20 day(s) old · created 04/09/2026
ROOM 104 INSTALL A SHOWER BAR IN TUB DUE TO NURSES ASKING
Priority: Urgent · Category: water
- **URGENT 19043-1** · 33 day(s) old · created 03/27/2026
ATTIC FAN IS OUT. MOTOR WENT OUT
Priority: Urgent · Category: general
- **URGENT 19074-1** · 33 day(s) old · created 03/27/2026
RESEAL OUTSIDE THE GUTTER BY THE ATRIUM OVER ROOM 200
Priority: Urgent · Category: general

Jacksonville - Shamrock

AR - JS · No items in this aging bucket.

None in this aging bucket.

Jacksonville - Crestview

AR - JC · No items in this aging bucket.

None in this aging bucket.

North Little Rock - Gray

AR - NLRG · 10 item(s), oldest 41 day(s), 6 critical

- **CRITICAL 18704-1** · 41 day(s) old · created 03/19/2026
Room 452 Needs a PTAC
Priority: Normal · Category: ptac/hvac
- **CRITICAL 18709-1** · 41 day(s) old · created 03/19/2026
Room 543 needs a PTAC
Priority: Normal · Category: ptac/hvac
- **CRITICAL 19370-1** · 27 day(s) old · created 04/02/2026
Room 413 needs two PTAC's (one is missing and one has no heat) (Recreated work order - Someone marked it as complete but issue was not resolved)
Priority: Normal · Category: ptac/hvac
- **CRITICAL 19372-1** · 27 day(s) old · created 04/02/2026
Room 469 needs PTAC replaced (it's a brand new Hotpoint unit but the numbers)
Priority: Normal · Category: ptac/hvac
- **CRITICAL 19377-1** · 27 day(s) old · created 04/02/2026
No power along the left side and back of the wall in the office area. All (Recreated work order - was marked as completed by someone but issue was not resolved)
Priority: Normal · Category: electric
- **CRITICAL 19458-1** · 25 day(s) old · created 04/04/2026
Plumber said that we need to replace the 2nd pump for the sewer system often.

Priority: Normal · Category: water

- **STANDARD 19371-1** · 27 day(s) old · created 04/02/2026
Room 458 needs dresser replaced (we don't have any on-site)

Priority: Normal · Category: general

- **STANDARD 19374-1** · 27 day(s) old · created 04/02/2026
Room 546 needs dresser replaced (we don't have any on-site)

Priority: Normal · Category: general

- **STANDARD 19378-1** · 27 day(s) old · created 04/02/2026
Soffit around the emergency exit sign outside of room 548 is missing (Recreated work order - Someone marked it as completed but issue was not resolved)

Priority: Normal · Category: general

- **STANDARD 19693-1** · 20 day(s) old · created 04/09/2026
Visitor ran into support beam with her car. Support Beam - 3rd Building - By

Priority: Normal · Category: general

Little Rock - Hillcrest

AR - LRH · No items in this aging bucket.

None in this aging bucket.

Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.