



# Maintenance Aging Report - Arkansas - North

Regional maintenance aging report for Arkansas - North, listing all hotel items at 14+ days with critical maintenance items first.

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HOTELS IN  
REGION

**5**

From the contact  
workbook

14+ DAY ITEMS

**14**

Current regional  
aging bucket

CRITICAL ITEMS

**8**

Water, electric,  
PTAC, HVAC items  
first

OLDEST ITEM

**40**

Days old in this  
region

## Executive Summary

**Arkansas - North** currently has **14** maintenance item(s) at **14+ days** across **2** hotel(s). Critical items are listed first inside each hotel. Leading critical categories in this region are **ptac/hvac (4)**, **water (3)**, **electric (2)**.

## Regional Leadership

- **Regional Manager:** Kim Hubanks
- **Regional Maintenance:** Benis Blanco

## What Needs Attention Now

- **North Little Rock - Gray** has 10 item(s) at 14+ days, oldest at 40 day(s), with 6 critical.
- **Conway - Skyline** has 4 item(s) at 14+ days, oldest at 34 day(s), with 2 critical.

## 14+ Day Items by Hotel

**Conway - Skyline**

AR - CS · 4 item(s), oldest 34 day(s), 2 critical

- **CRITICAL 18937-1** · 34 day(s) old · created 03/25/2026  
ROOM 200 HAS WATER COMING DOWN THE ELECTRICAL CONDUIT FLOOR.  
SENDING PICTURES TO BENNY.  
Priority: Urgent · Category: water, electric
  - **CRITICAL 19709-1** · 19 day(s) old · created 04/09/2026  
ROOM 104 INSTALL A SHOWER BAR IN TUB DUE TO NURSES ASKING  
Priority: Urgent · Category: water
  - **URGENT 19043-1** · 32 day(s) old · created 03/27/2026  
ATTIC FAN IS OUT. MOTOR WENT OUT  
Priority: Urgent · Category: general
  - **URGENT 19074-1** · 32 day(s) old · created 03/27/2026  
RESEAL OUTSIDE THE GUTTER BY THE ATRIUM OVER ROOM 200  
Priority: Urgent · Category: general
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### Jacksonville - Shamrock

AR - JS · No items in this aging bucket.

None in this aging bucket.

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### Jacksonville - Crestview

AR - JC · No items in this aging bucket.

None in this aging bucket.

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### North Little Rock - Gray

AR - NLRG · 10 item(s), oldest 40 day(s), 6 critical

- **CRITICAL 18704-1** · 40 day(s) old · created 03/19/2026  
Room 452 Needs a PTAC  
Priority: Normal · Category: ptac/hvac
- **CRITICAL 18709-1** · 40 day(s) old · created 03/19/2026  
Room 543 needs a PTAC  
Priority: Normal · Category: ptac/hvac
- **CRITICAL 19370-1** · 26 day(s) old · created 04/02/2026  
Room 413 needs two PTAC's (one is missing and one has no heat) (Recreated work order - Someone marked it as complete but issue was not resolved)  
Priority: Normal · Category: ptac/hvac
- **CRITICAL 19372-1** · 26 day(s) old · created 04/02/2026  
Room 469 needs PTAC replaced (it's a brand new Hotpoint unit but the numbers)  
Priority: Normal · Category: ptac/hvac
- **CRITICAL 19377-1** · 26 day(s) old · created 04/02/2026  
No power along the left side and back of the wall in the office area. All (Recreated work order - was marked as completed by someone but issue was not resolved)  
Priority: Normal · Category: electric
- **CRITICAL 19458-1** · 24 day(s) old · created 04/04/2026  
Plumber said that we need to replace the 2nd pump for the sewer system often.

Priority: Normal · Category: water

- **STANDARD 19371-1** · 26 day(s) old · created 04/02/2026  
Room 458 needs dresser replaced (we don't have any on-site)

Priority: Normal · Category: general

- **STANDARD 19374-1** · 26 day(s) old · created 04/02/2026  
Room 546 needs dresser replaced (we don't have any on-site)

Priority: Normal · Category: general

- **STANDARD 19378-1** · 26 day(s) old · created 04/02/2026  
Soffit around the emergency exit sign outside of room 548 is missing (Recreated work order - Someone marked it as completed but issue was not resolved)

Priority: Normal · Category: general

- **STANDARD 19693-1** · 19 day(s) old · created 04/09/2026  
Visitor ran into support beam with her car. Support Beam - 3rd Building - By

Priority: Normal · Category: general

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### Little Rock - Hillcrest

AR - LRH · No items in this aging bucket.

None in this aging bucket.

## Recommended Actions

- Clear critical water, electric, PTAC, and HVAC items first before routine backlog work.
- Force same-day ownership on any hotel carrying multiple critical aged items.
- Use this region-specific view to push daily follow-up by hotel until all 14+ day items are closed.